# BETTING ON BLOCKCHAIN

Rose Jao | Aarthi Ganapathi Keenan Goodman | Skye Scofield





Trends in global shipping since 1997

### TEU Volume<sup>1</sup>





Trends in global shipping since 1997

### TEU Volume<sup>1</sup>



Trends in global shipping since 1997

## TEU Volume<sup>1</sup>



Trends in global shipping since 1997

## TEU Volume<sup>1</sup>



Trends in global shipping since 1997



# THE NORTHWEST SEAPORT ALLIANCE

What is the NWSA?

The NWSA is a **joint venture** between the **Port of Tacoma and the Port of Seattle** responsible for the **operation and development of global shipping** in the Puget Sound



# THE NORTHWEST SEAPORT ALLIANCE

What is the NWSA?

The NWSA is a **joint venture** between the **Port of Tacoma and the Port of Seattle** responsible for the **operation and development of global shipping** in the Puget Sound

impact

q&a



# THE NORTHWEST SEAPORT ALLIANCE

What is the NWSA?

The NWSA is a **joint venture** between the **Port of Tacoma and the Port of Seattle** responsible for the **operation and development of global shipping** in the Puget Sound



analysis

### NWSA'S OUTLOOK

- The NWSA has **significant excess capacity** for container operations
- Dynamic changes are underway to transform the NWSA into a **best-in-class container port**
- Comparable trucking wait times
   to other US ports
- Key focus needs to be on increasing utilization over time

solution implementation impact q&a

# **REACHING THE GOAL**

NWSA's plan to hit 6mm TEUs

Year	<b>TEUs Shipped</b>	Jobs	Utilization
2017	3.7mm	36,000	~47%
2025	6.0mm	+14,600	70%



# **REACHING THE GOAL**

analysis

solution

NWSA's plan to hit 6mm TEUs

	Year	<b>TEUs Shipped</b>		Jobs	Utilization
	2017	3.7	'nm	36,000	~47%
	2025	6.0	)mm	+14,600	70%
1	Expand ultra-large facilities	ship	GCP'	Strategic Termin T (Tacoma)	al Configuration T5 (Seattle)
2	Reduce overall acro devoted to contain	eage iers	Phase Complet	1 Phase 2	Phase 2
3	Improve utilization dramatically	on		Phase 3	Phase 1

implementation

q&a

impact

# **REACHING THE GOAL**

analysis

solution

NWSA's plan to hit 6mm TEUs

	Year	<b>TEUs Shipped</b>		Jobs	Utilization
	2017	3.7	'nm	36,000	~47%
	2025	6.0mm		+14,600	70%
				- Strategic Termina	al Configuration
	Expand ultra-large facilities	ship	GCP	T (Tacoma)	T5 (Seattle)
			Phase Complete	e 1 Phase 2	Phase 2
	Reduce overall acre devoted to contain	eage iers			
3	Improve utilization dramatically	on		Phase 3	Children (Children (Childr
		<u>A-4</u>			

implementation

q&a

impact

Explaining distributed ledger technology



Explaining distributed ledger technology



#### SINGLE SOURCE OF TRUTH

- All parties have access to identical and accurate information
- All transactions are verified by every party



 $\Delta$ 

Explaining distributed ledger technology



#### SINGLE SOURCE OF TRUTH

- All parties have access to identical and accurate information
- All transactions are verified by every party



 $\Delta^{\sim}$ 

#### **PROTECTED DATA**

- All prior transactions and records are immutable
- Can only change database by "adding" entries



Explaining distributed ledger technology



## SINGLE SOURCE OF TRUTH

- All parties have access to identical and accurate information
- All transactions are verified by every party



#### **PROTECTED DATA**

- All prior transactions and records are immutable
- Can only change database by "adding" entries



#### **SMART CONTRACTS**

- Software that enables
  - Automatic transfer of ownership
  - Immediate billing/payment

impact

solution ir

implementation

q&a

How will blockchain impact the NWSA?



How will blockchain impact the NWSA?

### Administrative Automation

- Smart contracts eliminate paperwork such as Bill of Ladings (BOLs)
- Electronic paperwork decreases customs and processing delays<sup>2</sup>



How will blockchain impact the NWSA?

### Administrative Automation

- Smart contracts eliminate paperwork such as Bill of Ladings (BOLs)
- Electronic paperwork decreases customs and processing delays<sup>2</sup>

### Clear Communication

- Real-time transparency and updates
- All transactions are clearly defined and traceable



How will blockchain impact the NWSA?

### Administrative Automation

- Smart contracts eliminate paperwork such as Bill of Ladings (BOLs)
- Electronic paperwork decreases customs and processing delays<sup>2</sup>

Clear Communication

- Real-time transparency and updates
- All transactions are clearly defined and traceable

#### Drive Demand

- Competition for North American trade is fierce
- Time and cost are two important factors determining customer behavior<sup>1</sup>



How will blockchain impact the NWSA?

### Administrative Automation

- Smart contracts eliminate paperwork such as Bill of Ladings (BOLs)
- Electronic paperwork decreases customs and processing delays<sup>2</sup>

#### Clear Communication

- Real-time transparency and updates
- All transactions are clearly defined and traceable

#### Drive Demand

- Competition for North American trade is fierce
- Time and cost are two important factors determining customer behavior<sup>1</sup>

## **INCREASE UTILIZATION & TRUCK TURN RATE**





- <u>Secure digital solution</u> for exchanging digital documents
- <u>Reduces delays</u> caused by errors, delays, and other statutory requirements
- <u>Increases visibility</u> to the supply chain



- Strongly associated with Maersk (unattractive to competitors)
- Permissioned blockchain (not public), meaning it is entirely controlled by one entity
- Storage limits from huge volumes of data in this sector



- Creates the foundation for ongoing improvement and innovation through open, nonproprietary APIs
- Blockchain integration with other emerging technologies (AI, IoT, autonomous vessels, etc.)



•

- Governance around practices and conflict resolution from country to country
- Need more container carriers to join for an industry-wide solution

## **BLOCKCHAIN SHIPPING SOLUTIONS**

A fragmented market with battling players



## **BLOCKCHAIN SHIPPING SOLUTIONS**

A fragmented market with battling players

No Blockchair 24%

## **KEY TAKEAWAY:**

## There is a lack of a <u>neutral and trusted</u> blockchain platform across the entire shipping industry.



# **CHARTING A COURSE**

Choosing the right technology investment for NWSA

CRITERIA	TradeLens (Exclusively)	CargoX (Exclusively)	Proprietary Blockchain	Train Employees on All Options	Develop Intermediary Interface
Cost to Develop					
Ease of Implementation					
Independence/ Flexibility					
Customer Reach					
Operational Feasibility					

# **CHARTING A COURSE**

Choosing the right technology investment for NWSA

CRITERIA	TradeLens (Exclusively)	CargoX (Exclusively)	Proprietary Blockchain	Train Employees on All Options	Develop Intermediary Interface
Cost to Develop					
Ease of Implementation					
Independence/ Flexibility					
Customer Reach					
Operational Feasibility					

# **CHARTING A COURSE**

Choosing the right technology investment for NWSA

CRITERIA	TradeLens (Exclusively)	CargoX (Exclusively)	<b>Proprietary</b> <b>Blockchain</b>	Train Employees on All Options	Develop Intermediary Interface
Cost to Develop					
Ease of Implementation					
Independence/ Flexibility					
Customer Reach					
Operational Feasibility					

# **DIRECTLY USING BLOCKCHAINS**

How does this solution work in practice?

### Third Party Blockchains



- Stores all shipment information
- Distributes information to all
- Receives updates directly from employees

NWSA Employee System



- Employees use separate system for each blockchain
- Employees queries information directly
- No layer of error checking

# **DIRECTLY USING BLOCKCHAINS**

How does this solution work in practice?



# **USING AN INTERMEDIARY API**

How does this solution work in practice?



- Stores all shipment information
- Distributes information to all

analysis

Receives updates
 directly from NWSA

- Employees use standardized system
- Allows for centralized reporting and error checking
- Allows for "single view" of operations

implementation

solution

- Employees use standardized entry system for all blockchains
- Employees can query necessary information

q&a

impact

## **IMPLEMENTATION**

Building an Application Program Interface (API)

Task

Key Needs

Partners



## IMPLEMENTATION

Building an Application Program Interface (API)

CREATE AN INTERFACE

Task

- Compatible with several different blockchain
  - systems
- Supports extremely large number of database calls
- Operates single employee view

#### Utilize an API

Partners



# SAMPLE API INTERFACE

Made specifically for NWSA

۲	
É Chrome File Edit View History Bookmarks People Window Help	👽 🏀 🛞 🕙 🕂 🛜 🜒 🚫 100% 🕬 🖼 🚫 🛞 Rose Jao Q 😑
THE NORTHWEST C3 Q Mega ~	= 🤮 🤷 =
Tayouts 🗸 🖺 Pages 🗸 📕 UL 🖌 🏶 Compents 🖌 🌸 Widgets 🖌 🗱 Apps 🗸	
Client: Horizon Lines ID 917582	Signature Required
<ul> <li>Packing List</li> <li>Commercial Invoice</li> <li>Certificate of Origin</li> </ul>	D2502 Product 10 10 10 10 10 10 10 10 10 10 10 10 10
<ul> <li>Phytosanitary Certificate</li> <li>Export License</li> <li>Bill of Lading</li> </ul>	TVCL 10 10 10
STRAIGHT BILL OF LADING - SHC FORM - ORIGINAL - NOT NEGOTIABLE This form contains on the information necessary for the motor carrier to defiver, rate, and invoice the shipment described below. Shipper: Ship Date 1//2016 Wally Weld Works 111 Welder Way Lemmas, KS 06219 Wally (868) 555-8888 Reference Namber: ria Consignee: Due Date 1/5/2016 Consignee: Due D	

### What is an API?

A software system that takes employee requests for data, communicates with the blockchain platform to retrieve that data, and returns the results back to the employee.

# IMPLEMENTATION

Building an Application Program Interface (API)


## IMPLEMENTATION

Building an Application Program Interface (API)



### TIMELINE

### NWSA action plan for the next five years

		YEAR 1	YEAR 2	YEAR 3	YEAR 4	YEAR 5
STAGE 1	Current innovations* Create TL, CargoX, + other partnerships Stakeholder due diligence					

\*RFID implementation, utilization initiative

analysis solution implementation impact q&a

### TIMELINE

NWSA action plan for the next five years

		YEAR 1	YEAR 2	YEAR 3	YEAR 4	YEAR 5
-	Current innovations*					
AGE	Create TL, CargoX, + other partnerships					
ST	Stakeholder due diligence					
2	Screen API dev/plan					
AGE	Build API					
ST	Test API					
		1				

\*RFID implementation, utilization initiative



### TIMELINE

NWSA action plan for the next five years















### **APPENDIX**

#### **BASE SLIDES**

3: Journey of a Product 8: Global Shipping 11: The Northwest Seaport Alliance 14: Reaching the Goal 18: What is Blockchain 23: Benefits of Blockchain 24: TradeLens SWOT 26: Blockchain Shipping Solutions 29: Charting a Course 31: Directly Using Blockchains 32: Using an Intermediary API 35: Sample API Interface 37: Implementation 40: Timeline 44: Impact 45: Journey of a Product 46: Appendix

#### STRATEGIC CONSIDERATIONS

48: Risks and Mitigations
49: Customer Needs
50: API Development Path
51: Public vs. Private Platform
52: CargoX
53: TradeLens

54: Stages of Digitization by Industry55: Why Accenture56: Do Nothing

#### **INDUSTRY**

58: Global Container Trade by Industry 59: Shipping in North America 60: Shipping in North America 2 61: Shipping in North America 3 62: Shipping Blockchain Platform Players 63: Leading Ship Operator's Share of the World Liner Fleet 64: Stakeholders 65: Ports & Terminals 66: Ocean Carriers 67: Customs Authorities 68: Freight Forwarders/3PL 69: Intermodal Transport 70: Shippers 71: Jan 1, 2019 RFID Requirement 72: Average Truck Turn Times (La) 73: Industry Resistance to Blockchain

#### BLOCKCHAIN

75: Scale & Impact

76: Case Study: Floral Shipment
77: Case Study: Floral Shipment 2
78: Pros/Cons of Blockchain (General)
79: Public vs Private Blockchains
(Technical)
80: Smart Contracts
81: Benefits of Blockchain
82: What is Blockchain 2
83: How Does Blockchain Work
84: Other Blockchain Uses
85: Direct to Blockchain System
86: Apigee API Management

#### FINANCIALS

88: Impact
89: Cost of Delays per Day
90: Areas of Cost Savings
91: Consolidated Financials
92: Cost Savings Estimate
93: Accenture Project Fees
94: API Development and Training
Costs
95: Sensitivity Analysis (Overruns vs
Savings)
96: Sensitivity Analysis (DR vs Savings)

### **STRATEGIC CONSIDERATIONS**



# **RISKS AND MITIGATIONS**

Shoring up questions/considerations with our recommendation

	RISK	MITIGATION			
Industry Shift	<ul> <li>"The industry is primed for disruption," but who will the prevailing disrupter be?</li> <li>Extremely fragmented players</li> <li>Value add is most significant when end-to-end consensus is in effect</li> </ul>	<ul> <li>Compatible with today's and potential new market</li> <li>Owned material (NWSA edit whenever necessary)</li> </ul>	major players et entrants will be able to )		
Adoption	<ul> <li>Industry movement is slow</li> <li>Potentially low adoption rates</li> </ul>	• Partnering with TradeLe will ensure high adoption freight/truckers	ns and CargoX n rate amongst		

analysis solution implementation impact q&a

## **CUSTOMER NEEDS**

analysis

solution

Considerations of customer wants/needs



implementation

impact

q&a

## **API DEVELOPMENT PATH**

Choosing the right technology investment for NWSA

CRITERIA	Develop In- House	Hire Consultants	Purchase Existing Solution	Outsource Development
Ease of Implementation				
Speed of Implementation				
Cost				
Customization				
Customer Experience				

analysis solution implementation impact q&a

### **PUBLIC VS. PRIVATE PLATFORM**

	PUBLIC	PRIVATE			
CONTROL	Control distributed among all members	Controlled by centralized authority			
MEMBERSHIP	Globally available	Closed network			
PRIVACY	Competitors cannot see transactions	Competitors cannot see transactions			
SECURITY	Encrypted and extremely secure	Encrypted and extremely secure			
	CargoX	TRADE Nexledger			
	analysis solution implementation	impact q&a			

### **CARGOX** Independent blockchain solution



<sup>1</sup>Top Ten Shipping Companies. Champion Freight. November 1<sup>st</sup>, 2018. https://www.championfreight.co.nz/top-ten-shipping-companies

analysis

solution

implementation

q&a



Private blockchain solution



<sup>1</sup>Top Ten Shipping Companies. Champion Freight. November 1<sup>st</sup>, 2018. https://www.championfreight.co.nz/top-ten-shipping-companies

analysis

solution in

implementation

q&a

## **STAGES OF DIGITIZATION BY INDUSTRY**

#### Digitisation of the container industry is still in early stages but will fundamentally change our industry

#### STAGE 01

Construction

• Digital impact primarily in operations and cost reductions

Oil & Gas

O Pharma

Limited digital disruption
 In the industry

#### STAGE 02

- Digital engagement with customers increasingly important
- Increasing personalisation of the customer experience using advanced data analytics

#### STAGE 03

S

 Advanced technologies and data analytics constantly deployed to find competitive advantages







Fundamental and profound change to our industry

solution

analysis

implementation

q&a

## WHY ACCENTURE

Building an Application Program Interface (API)

### **CASE STUDY:**

AB InBev, APL, Kuehne + Nagel, European Customs

"The consortium... successfully tested a blockchain solution that can eliminate the need for printed shipping documents and save the freight and logistics industry hundreds of millions of dollars annually." – Accenture News Release

The new process reduced the requirement for data entry by 80 percent, streamlined cargo checks, and reduced customs risk.



# **DO NOTHING**

Why taking no action is not feasible for the current industry

### **Competitor ports: TradeLens**

- >20 port and terminal operators, including:
  - PSA Singapore
  - Patrick Terminals
  - Port of Halifax
  - Port of Rotterdam
  - Port of Bilbao
  - PortConnect
  - Port of Philadelphia

- International Container Terminal Services Inc
- Modern Terminals in Hong Kong
- PortBase
- Port of Philadelphia
- Global APM Terminals (covers 234 marine ports)

### Case study: 1Q15 port congestion

- Ports of LA and Longbeach
- ~4 months of congestion causing delays, lost business, and backlog, with continuing delivery delays through the second quarter
- East Coast ports charged \$1,000 surcharges, on top of their already-higher price per container rates

#### moorehead





analysis

implementation

solution

q&a

### INDUSTRY



## **GLOBAL CONTAINER TRADE BY INDUSTRY**

5-year growth rate (%), value of trade (billion USD)



Source: NWSA 2015 Strategic Plan

## **SHIPPING IN NORTH AMERICA**

NWSA's competition



**SHIPPING IN NORTH AMERICA 2** 

Sources: IBIS World, US Port and Harbor Oprations

How do the major players stack up?



## **SHIPPING IN NORTH AMERICA 3**

Sources: IBIS World, US Port and Harbor Oprations

key players and market share



### SHIPPING BLOCKCHAIN PLATFORM PLAYERS

	CARGOX	TRADELENS	SILSAL	NEXLEDGER	GLOBAL SHARED CONTAINER PLATFORM
Carrier Operator(s)	COSCO Shipping Lines, CMA CGM, Evergreen Marine, OOCL, Yang Ming, DP World, Hutchison Ports, PSA International & Shanghai International Port	A.P. Moller–Maersk Group	Mediterranean Shipping Company (MSC)	Hyundai Merchant Marine (South Korea)	"a confirmed carrier in the 10-20 global ranking" <sup>2</sup>
Tech Partner(s)	CargoSmart	IBM	Abu Dhabi Ports	Samsung SDS	Blockshipping
Market Share	35%	19.5%	14.5%	1.8%1	~1.5%

<sup>1</sup>Wall Street Journal, October 2018 <sup>2</sup>Bitcoinist, May 2018

analysis solution implementation impact q&a

### LEADING SHIP OPERATOR'S SHARE OF THE WORLD LINER FLEET





# **STAKEHOLDERS**



Ports & Terminals



**Ocean Carriers** 



Customs authorities



Provide: ocean-leg location data Benefit from: connections to global ports

Provide: import/export clearance Benefit from: more informed risk assessments, less manual paperwork

Provide: transport plan, intermodal handoff plans Benefit from: improved visibility of customs clearance brokerage

Provide: disposition of shipments on trucks, rail, etc. Benefit from: improved utilization of assets

Provide: paperless data exchange Benefit from: early notification of issues, transparency to validate surcharges, less safety stock



Freight forwarders/3PL



Intermodal Transport





## **PORTS & TERMINALS**

Stakeholder trade-off analysis

### **Provide**:

 location data for thru packages

analysis

solution

### **Benefit from:**

impact

 real time visibility to use in terminal planning, greater predictability

q&a



implementation

## **OCEAN CARRIERS**

Stakeholder trade-off analysis

### **Provide**:

### **Benefit from:**

ocean-leg location data

### connections to global ports





## **CUSTOMS AUTHORITIES**

Stakeholder trade-off analysis

### **Provide**:

• import/export clearance

### **Benefit from:**

• more informed risk assessments, less manual paperwork



## FREIGHT FORWARDERS/3PL

Stakeholder trade-off analysis

### **Provide**:

### **Benefit from:**

• transport plan, intermodal handoff plans

• improved visibility of customs clearance brokerage



## **INTERMODAL TRANSPORT**

Stakeholder trade-off analysis

### **Provide:**

### **Benefit from:**

- disposition of shipments on trucks, rail, etc.
- improved utilization of assets





### **Provide**:

• paperless data exchange

### **Benefit from:**

early notification of issues, transparency to validate surcharges, less safety stock



# JAN 1, 2019 RFID REQUIREMENT

Moving toward global acceptance

• Network asset visibility: support identification and tracking of assets typically associated with operations within a facility, but to a growing extent also across wider-spread container logistics networks.

• Process automation: automate previously manual processes with the goal of improving operational productivity and/or equipment utilization.

• Safety: ensure the safety of employees, as well as hard assets.

• Security: secure an asset or uniquely identify an individual, generally in conjunction with other security technologies such as biometrics.





# AVERAGE TRUCK TURN TIMES (LA)

how does NWSA compare to other US ports?




## **INDUSTRY RESISTANCE TO BLOCKCHAIN**

Main sticking points for container logistics participants



Blockchain is a technology that's optimally used in a public, trustless environment running head-on into an industry that pathologically seeks trust. In a theoretical world, a public blockchain with thousands of participants (nodes) would provide that trust.



### **BLOCKCHAIN**



### **SCALE & IMPACT**

Ocean freight is entrenched in outdated methodology

The ocean freight industry accounts for

90% of goods in global trade,

but transport remains highly dependent on a flood of paper that is never digitized.



### **CASE STUDY: FLORAL SHIPMENT**

Delivery is expedited through a blockchain application, resulting in fresher end products (PT. 1)



The flower grower starts the process by readying and recording international shipment batch.



As the container awaits transfer to port, officials **submit approvals electronically**. Blockchain confirms the transaction and executes a **smart contract**, releasing the shipment.



Transfer to ocean carrier.

### **CASE STUDY: FLORAL SHIPMENT 2**

Delivery is expedited through a blockchain application, resulting in fresher end products (PT. 2)



All parties have endto-end **visibility** of the container's progress through the supply chain. The container arrives at the destination port and clears customs. Retailer receives the flowers on time and **signs electronically**. Contract completion is relayed back to the blockchain.

## **PROS/CONS OF BLOCKCHAIN (GENERAL)**

High level trade-offs with blockchain technology

#### Cons Pros Auto-triggering "Wasteful" Due to reliance on multiple nodes to E.g. in smart-contracts, transactions are automatically approved and carried out.

- In the case of a financial transaction, money exchanges hands; in the case of equivalent tokens, tokens are verified and trusted throughout the network.
- (w/in involved supply chains, this eliminates majority of physical paper use)

#### Verification

- Members within the blockchain either • deny or approve additional blocks.
- If approved, the block is added to the chain • of records.

- verify content, the consensus ultimately means nodal repetition of a task over and over to do a single verification.
- Slower, more expensive network of devices, speed cost — the larger the chain, the greater the loss of efficacy and speed without fracturing the data being queried.

#### Immutability as a flaw

- Once a mistake is made, there is no correcting it.
- (Possible to issue a retraction or a linked transaction).

analysis

solution

implementation

q&a

impact

#### PUBLIC VS PRIVATE BLOCKCHAINS (TECHNICAL)



#### PUBLIC, PERMISSIONLESS BLOCKCHAINS

- Anyone can join the network and submit transactions
- Anyone can contribute computing power to the network and broadcast network data

analysis

All transactions are broadcast publicly



#### PRIVATE, PERMISSIONED BLOCKCHAINS

- Only safelisted (checked) participants can join the network
- Only safelisted (checked) participants can contribute computing power to the network and broadcast network data
- Access privileges determine the extent to which each safelisted participant can contribute data to the network and access data from the network

q&a

impact

Figure 6: Key differences between public, permissionless blockchains and private, permissioned blockchains; Source: Accenture

implementation

solution

### **SMART CONTRACTS**



Figure 21: How smart contracts could work in the logistics industry; Source: DHL



### **BENEFITS OF BLOCKCHAIN**

how will blockchain impact the shipping industry

#### Administrative Clear Drive Demand Communication Automation Smart contracts Real-time Competition for North • American trade is eliminate paperwork transparency and such as Bill of Ladings updates fierce (BOLs) All transactions are Time and cost are two ٠ clearly defined and important factors Electronic paperwork • determining customer decreases customs and traceable processing delays<sup>2</sup> behavior<sup>1</sup>

#### **INCREASE UTILIZATION & SHIP TURN RATE**

implementation

impact

q&a

<sup>1</sup> Shippers' Choice Behaviour in Choosing Transport Mode: The Case of South East Asia (SEA) Region. Chia-Hsun Chang and Vinh Thai. 2017. <sup>2</sup> Skepticism of Maersk-IBM's TradeLens hit bigger blockchain questions. Eric Johnson. JOC. Aug. 13 2018.

solution

analysis

### WHAT IS BLOCKCHAIN 2

Explaining distributed ledger technology



### **HOW DOES BLOCKCHAIN WORK**



### **OTHER BLOCKCHAIN USES**



### **DIRECT TO BLOCKCHAIN SYSTEM**

how does this solution work in practice?



### **APIGEE API MANAGEMENT**





#### **FINANCIALS**



### **IMPACT**

#### how will our plan hit the bottom line?



#### **Consolidated Income Statement**

Year	0	1	2	3	4	5
Annual Cost Savings	\$0	\$814,080	\$1,656,816	\$2,528,963	\$3,431,297	\$4,364,610
Total Expenses	\$2,784,000	\$1,696,000	\$956,732	\$973,762	\$991,095	\$1,008,736
Net Cash Flows	-\$2,784,000	-\$881,920	\$700,084	\$1,555,202	\$2,440,203	\$3,355,874
DCF	-\$2,784,000	-\$824,224	\$611,480	\$1,269,508	\$1,861,619	\$2,392,692
NPV	\$2,527,074					



### **COST OF DELAYS PER DAY**

breaking down the impact of delayed shipments

		2014			2015	
Country	Sample size	Average waiting time (days)	Estimated cost of sample wait (thousands of dollars)	Sample size	Average of waiting time (days)	Estimated cost of sample wait (thousands of dollars)
Australia	4 438	5.50	421 352	2 461	4.52	182 815
Brazil	1 533	6.44	188 822	1 537	5.17	73 630
Canada	151	5.08	13 594	36	2.33	702
Republic of Korea	••			167	2.64	4 470
South Africa				994	2.32	19 067
United States	188	4.74	12 785	55	1.51	757
Grand total	11 925	4.53	892 379	9 258	3.46	349 699
ource: UNCT	AD secretariat calcul ed by Wilhelmsen Sh	ations, based on o ps Service.	lata supplied by C	Clarksons Research	(2016) and raw	observational da



## **AREAS OF COST SAVINGS**

How does this solution work in practice?

#### **TRUCK TURNS**



- Trucks have live updates on status of shipments, decreasing their necessary wait times
- Eliminating paperwork decreases delays due to processing of up to 20 documents per shipment

#### **MARITIME WAITING**



- Electronic documentation speeds up customs approval
- Smart contracts increase speed of shipment acceptance and transfer of ownership



- Could eliminate the need for printed shipping documentation
- Around 20% of shipping costs are due to physical paperwork costs

q&a

analysis solution implementation impact

## **CONSOLIDATED FINANCIALS**

how will our recommendations hit the bottom line?

#### **Income Statement**

Year	0	1	2	3	4	5
Annual Cost Savings	\$0	\$814,080	\$1,656,816	\$2,528,963	\$3,431,297	\$4,364,610
Total Revenue	\$0	\$814,080	\$1,656,816	\$2,528,963	\$3,431,297	\$4,364,610
Accenture Project Cost	\$2,784,000	\$0	\$0	\$0	\$0	\$0
API Platform Fees	\$0	\$240,000	\$244,272	\$248,620	\$253,045	\$257,550
Annual Tech Team						
Salary/Benefits	\$0	\$700,000	\$712,460	\$725,142	\$738,049	\$751,187
Training Costs	\$0	\$756,000	\$0	\$0	\$0	\$0
Total Expenses	\$2,784,000	\$1,696,000	\$956,732	\$973,762	\$991,095	\$1,008,736
Net	-\$2,784,000	-\$881,920	\$700,084	\$1,555,202	\$2,440,203	\$3,355,874

#### **Cash Flows**

Year	0	1	2	3	4	51	۲V
Net Cash Flows	-\$2,784,000	-\$881,920	\$700,084	\$1,555,202	\$2,440,203	\$3,355,874	
DCF	-\$2,784,000	-\$824,224	\$611,480	\$1,269,508	\$1,861,619	\$2,392,692	\$24,370,803
NPV	\$2,527,074						

#### Key Financial Assumptions

Assumption	Figure Source
Inflation	1.78% US Calculation
Tax Rate	0.00% NWSA 2017 Financial Report
Discount Rate	7.00%NYU Stern Industry WACC
Cost Multiplier	0%

analysis solution implementation impact q&a

### **COST SAVINGS ESTIMATE**

how much can the NWSA save from our solution?

2017 Expenses	Dollars
Operations	\$40,000,000
Maintenance	\$17,329,000
Administration	\$19,560,000
Security	\$4,235,000
Environmental	\$1,791,000
Total	\$82,915,000

#### **Estimated Cost Savings**

Year	1	2	3	4	5	6
Estimated Operations						
Cost	\$40,000,000	\$40,704,000	\$41,420,390	\$42,149,389	\$42,891,219	\$43,646,104
Savings Capture	0.00%	20.00%	40.00%	60.00%	80.00%	100.00%
Estimated Cost Savings	\$0	\$814,080	\$1,656,816	\$2,528,963	\$3,431,297	\$4,364,610

Cost Savings									
Key Assumptions	Figure	Units	Source						
Estimated Costs Savings		10%Percent/Year	IBM						
Annual Operations Expense	40,00	0,000Dollars/Year	NWSA 2017 Annual Report						
Annual Increase In Operations									
Expense (Default)		1.76% Percent/Year	Annualized US Inflation						



## **ACCENTURE PROJECT FEES**

how much will it cost to hire Accenture?

Accenture Project Fees								
Key Assumptions	Figure	Units	Source					
Accenture Partner Fees	\$340.00	Dollars/Hour	Accenture Fee Estimates					
Accenture Manager Fees	\$270.00	Dollars/Hour	Accenture Fee Estimates					
Accenture Consultant Fees	\$220.00	Dollars/Hour	Accenture Fee Estimates					
Accenture Analyst Fees	\$170.00	Dollars/Hour	Accenture Fee Estimates					
Acccenture Support Staff Fees	\$60.00	Dollars/Hour	Accenture Fee Estimates					
Number of Partners	1	Employees/Project	Assumption					
Number of Managers	1	Employees/Project	Assumption					
Number of Consultants	2	Employees/Project	Assumption					
Number of Analysts	2	Employees/Project	Assumption					
Number of Support Staff	1	Employees/Project	Assumption					
Average Hours Per Week	40	Hours/Week	Assumption					
Project Duration	48	Weeks	Assumption					
Estimated Project Cost	\$2,784,000.00	Dollars/Project	Calculation					
Partner Savings	\$522,240.00	Dollars/Project	Calculation					
Total Estimated Cost	\$2,261,760.00	Dollars/Project	Calculation					

analysis solution implementation impact

## **API DEVELOPMENT AND TRAINING COSTS**

what will it cost to develop the APIs and train staff?

API Development and Maintenance							
Key Assumptions	Figure	Units	Source				
Estimated API Platform Fees	\$20,000	Dollars/Month	APIGee				
Estimated Hours to Train	2	Hours/Employee	Assumption				
Average Employee Wage	\$40	Dollars/Hour	Payscale.com Average Longshoreman Wage				
Average Cost/Employee	\$80	Dollars/Employee	Calculation				
Number of Direct Jobs	18,900	Total Jobs	NWSA Economic Impact Report				
Training Percent	50%	Percentage of Employees Needing Training	Estimate				
Training Cost	756,000	Total Cost of Training	Calculation				
Average Software Data Scientist							
Salary	\$100,000	Salary/Emloyee/Year	Glassdoor				
Benefits and Taxes	\$40,000	Dollars/Employee	Investors Business Daily				
Size of Team	5	Employees/Year	Estimate				
Annual Salaries + Benefits of Team	\$700,000	Dollars/Year	Calculation				

analysis solution implementation impact

# **SENSITIVITY ANALYSIS (OVERRUNS VS SAVINGS)** how dependent are our earnings on cost savings and cost projections?

NE	<b>)</b> \/	Cost Savings										
	V	4.00%	5.50%	7.00%	8.50%	10.00%	11.50%	13.00%				
	-30.00%	-\$2,638,904	-\$1,138,609	\$361,685	\$1,861,980	\$3,362,274	\$4,862,569	\$6,362,864				
	-20.00%	-\$2,917,304	-\$1,417,009	\$83,285	\$1,583,580	\$3,083,874	\$4,584,169	\$6,084,464				
	-10.00%	-\$3,195,704	-\$1,695,409	-\$195,115	\$1,305,180	\$2,805,474	\$4,305,769	\$5,806,064				
Cost	0.00%	-\$3,474,104	-\$1,973,809	-\$473,515	\$1,026,780	\$2,527,074	\$4,027,369	\$5,527,664				
Overrun Modifier	10.00%	-\$3,752,504	-\$2,252,209	-\$751,915	\$748,380	\$2,248,674	\$3,748,969	\$5,249,264				
	20.00%	-\$4,030,904	-\$2,530,609	-\$1,030,315	\$469,980	\$1,970,274	\$3,470,569	\$4,970,864				
	30.00%	-\$4,309,304	-\$2,809,009	-\$1,308,715	\$191,580	\$1,691,874	\$3,192,169	\$4,692,464				
	40.00%	-\$4,587,704	-\$3,087,409	-\$1,587,115	-\$86,820	\$1,413,474	\$2,913,769	\$4,414,064				
	50.00%	-\$4,866,104	-\$3,365,809	-\$1,865,515	-\$365,220	\$1,135,074	\$2,635,369	\$4,135,664				
						<u>.</u>	<u> </u>					

analysis solution implementation impact

## SENSITIVITY ANALYSIS (DR VS SAVINGS)

how dependent are our earnings on cost savings and discount rates?

ND	V		Cost Savings									
	V	4.00%	5.50%	7.00%	8.50%	10.00%	11.50%	13.00%				
	15.00%	-\$3,588,512	-\$2,425,208	-\$1,261,904	-\$98,600	\$1,064,703	\$2,228,007	\$3,391,311				
	14.00%	-\$3,578,111	-\$2,378,952	-\$1,179,792	\$19,367	\$1,218,526	\$2,417,685	\$3,616,844				
	13.00%	-\$3,566,744	-\$2,330,134	-\$1,093,524	\$143,087	\$1,379,697	\$2,616,307	\$3,852,917				
	12.00%	-\$3,554,344	-\$2,278,597	-\$1,002,851	\$272,895	\$1,548,642	\$2,824,388	\$4,100,134				
Discount Rate	11.00%	-\$3,540,838	-\$2,224,174	-\$907,511	\$409,153	\$1,725,816	\$3,042,479	\$4,359,143				
	10.00%	-\$3,526,148	-\$2,166,684	-\$807,220	\$552,243	\$1,911,707	\$3,271,171	\$4,630,634				
	9.00%	-\$3,510,190	-\$2,105,934	-\$701,677	\$702,579	\$2,106,835	\$3,511,092	\$4,915,348				
	8.00%	-\$3,492,875	-\$2,041,716	-\$590,558	\$860,600	\$2,311,759	\$3,762,917	\$5,214,076				
	7.00%	-\$3,474,104	-\$1,973,809	-\$473,515	\$1,026,780	\$2,527,074	\$4,027,369	\$5,527,664				
						4						

analysis solution implementation impact